

How to Reset 1608 and 1616 IP phones to Factory Default

Reboot the phone by unplugging the power, wait 20 seconds, then reconnect the power.

Wait for the "Press * to program" message to appear in the LCD.

Press * (STAR) on the dial and then keep pressing # (9 times) until the message "Enter Command" appears.

Press the Mute key followed with 25327#

Then clear all settings by pressing the # (POUND) on the dial

then dial # (POUND) again and the phone will reboot to factory default.

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You can also try this:

When the phone is in operation press and release the MUTE button

Then dial CLEAR (25327) followed by a # (POUND)

You will be asked if you want to "Clear all values?"

Press * (STAR) for No or # (POUND) for Yes

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You can also try this: Log Extension Off

When the phone is in operation press and release the MUTE button

Then dial LOGOFF (564633) followed by a # (POUND)

You will be asked if you want to "Log Off?"

Press * (STAR) for No or # (POUND) for Yes